

Activating your Infusion account

1. Open the 'Activate your Fusion5 Infusion account' email sent from 'noreply@fusion5.com.au'.

2. Click the 'Activate Fusion5 Account' button.

This will open the Fusion5 account setup in a new window. If the link has expired, please contact Fusion5 via Live Chat (on the [Fusion5 website](#)) or by calling us on 1300 156 640 (Australia) or 0800 354 357 (New Zealand).

3. Set a new password. Set a new password that meets the password requirements.

4. Click 'Add Phone Number' to add your phone number for resetting your password or unlocking your account using SMS (optional).

a. Select your country and enter your phone number. Then click 'Send Code'.

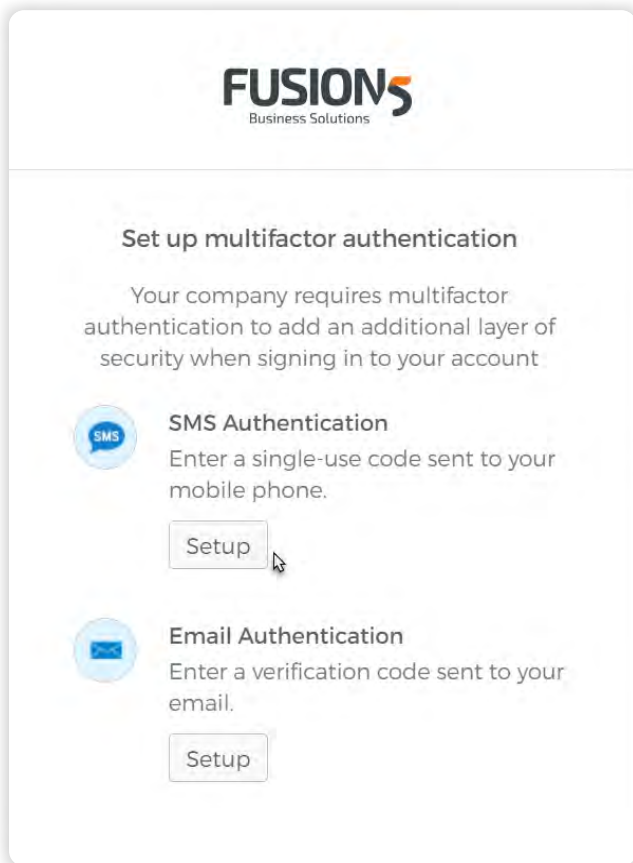
b. You'll receive a text message on your mobile phone number with a code. Enter the code and click 'Verify'.

c. Once the code is verified click 'Done'.

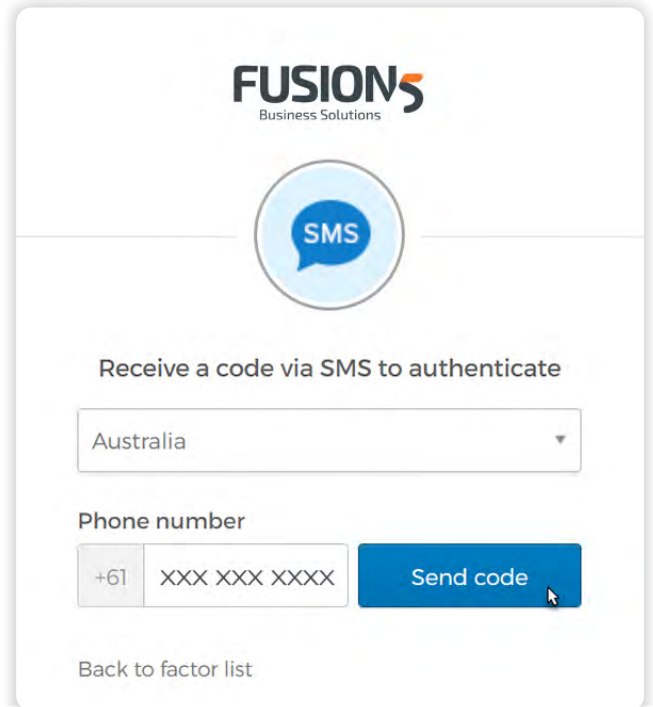
5. You're now ready to activate your account by clicking 'Create My Account.' This will create your account and direct you to the Infusion Home Page.

Multi-factor Authentication

1. The next time you log into Infusion you will be asked to **'Set up multi-factor authentication'**. Setting up multiple multi-factor authentication options is a great way to ensure your account is secure and provides you with options to reset your password in future should you forget it. Your phone number entered here is used for multi-factor authentication and the security of your Infusion account. It's not used in any other way by Fusion5.
2. To set up SMS Authentication click 'Setup'.



- a. Select your Country and enter your mobile number, then click 'Send Code.' You will receive the verification code on your mobile device within 30 seconds.



- b. Enter the code then click 'Verify'.
3. To set up Email Authentication click **'Setup'**.
 - a. Click **'Send me the code'**. You will receive the 'Confirm it's you!' email containing the verification code within 30 seconds.
 - b. Enter the code then click 'Verify.'
4. Once you have completed the multi-factor authentication setup you will be logged into Infusion.