4me

Next-generation ITSM & ESM software

What is 4me?

4me is designed to help enterprises, government agencies and managed service providers improve the efficiency and quality of their service delivery.

Based on ITIL 4 best practices, 4me's tightly integrated functionality includes many standard and extended capabilities. And due to its numerous ready-to-use external connections, 4me implementation projects are famously short and painless (which is always a bonus). On top of that, 4me's multi-tenant architecture allows for regular updates, at zero cost to you and with zero down-time.

What can 4me do for my organisation?

4me is the first solution to allow each department within an enterprise to set up, configure and then connect its own service management environment with other 4me environments in the same organisation. The result? Seamless workflows across your IT, HR, Finance, Facilities departments and teams, and more.

You can even link your 4me account to that of your managed service provider (MSP) so you can work together on incidents, changes and projects without having to build integrations.

Seamless workflows across IT, HR, Finance, Facilities and any other department or team.

SELF SERVICE | SECURITY | CATERING | FACILITIES | LEGAL | FINANCE | IT | HR

Why 4me?

Reduce cost:
Shift left with pay-as-you-go pricing and total control over costs.

Improve collaboration:
Connect securely and seamlessly with other organisations.

Eliminate complexity:
Simplify, standardise, streamline and go service-centric.

Facilitate consolidation:
Enjoy a single source of service truth with end-to-end insight.

Maximise consumer experience:
Drive engagement with a fast, reliable and easy to use solution.

Scan the code or contact us today to find out more:

We are Fusion5

Fusion5 is a leading Australasian business solutions leader. Our expertise and solutions include Enterprise Resource Planning, HR/Payroll, Customer Experience, Customer Relationship Management, Digital Enablement, Enterprise Service Management, Corporate Performance Management and IT infrastructure.

Over 900 satisfied customers can testify that we deliver so much more than solutions.

Through our deep understanding of their industries, and personalised consultation and implementation services, we help businesses significantly improve their operations. By partnering with class-leading partners such as Microsoft, Oracle, (JD Edwards, & NetSuite), and Ivanti, we deliver genuine commercial value and real-life business outcomes that help our customers realise their potential.

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